



Company introduction

# Software development as a Service & Blockchain / AI

We deliver smart, scalable, and secure digital solutions  
with SDAAS, Blockchain, and AI technologies.

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## ABOUT US

**Steelab Tech** is a young tech startup based in Vietnam, focusing on developing software solutions powered by AI. With a small team of around 10 passionate members, we continuously learn and improve to deliver practical and high-quality products.

We offer services in AI/Machine Learning and Web/App/Game development, while gradually expanding our capabilities in emerging technologies. So far, we have contributed to and completed around 50 projects across various industries.

Although we are a small team, we are committed to working with dedication, flexibility, and a strong desire to become a reliable partner in our clients' technology journey.



# Our services



## 1. Blockchain

- Smart contract development
- DApp building
- Custom Chain & Ecosystem
- Crypto Wallet development
- Tokenization & ICO development
- Cryptocurrency Mining/Exchange



## 2. AI & Machine Learning

- Machine learning model training
- NLP & chatbot development
- Computer vision solutions
- Predictive analytics
- Big data
- Workflow automation



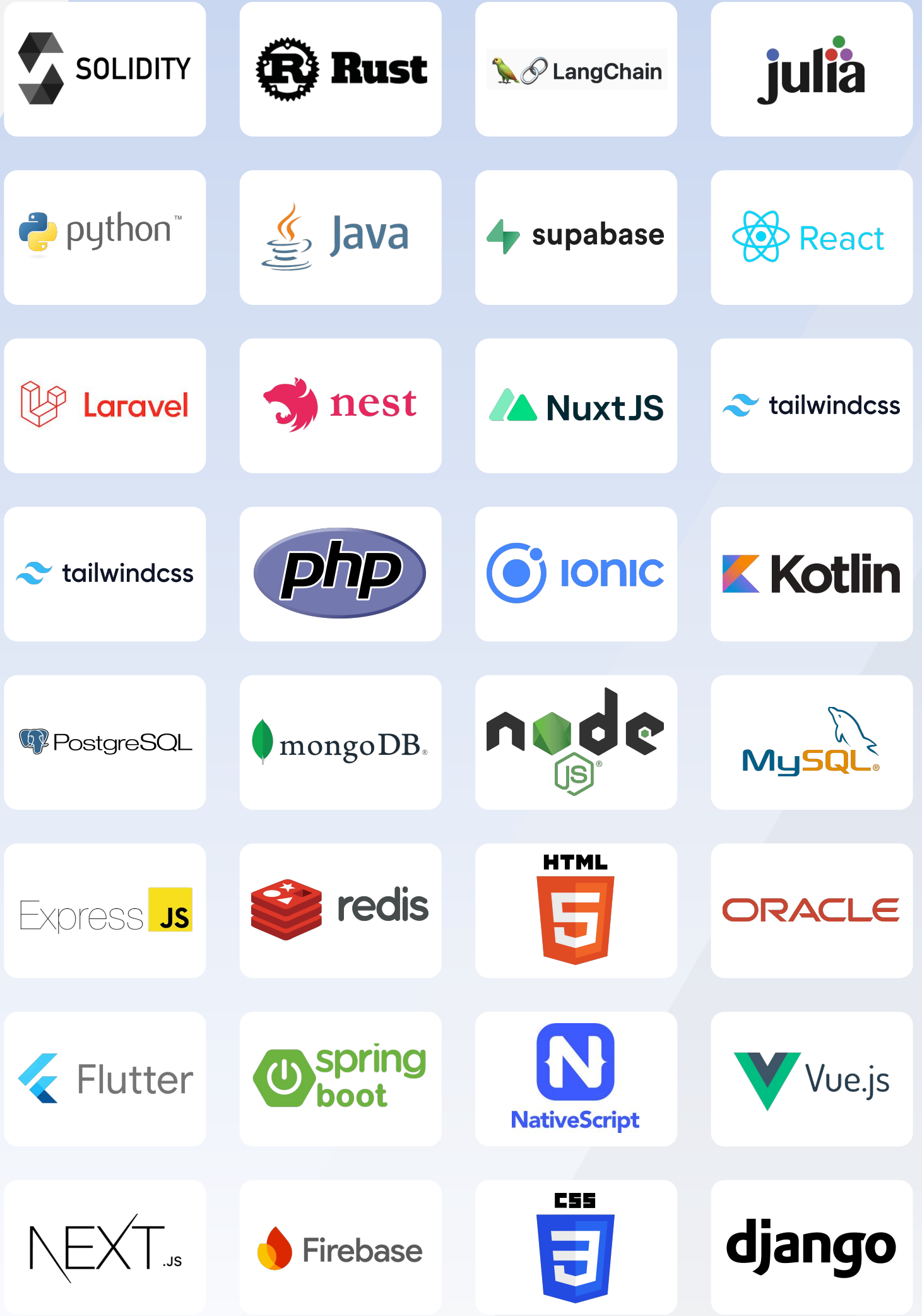
## 3. Web/App Development

- Custom Website Development
- Cross-platform mobile app
- Content Management System (CMS)
- Native mobile app development
- Front-end Design & Development
- Complex Backend Systems with
- API Integrations
- Payment integration



## 4. Cloud Solutions

- Cloud infrastructure setup
- DevOps & CI/CD pipelines
- Serverless architecture
- Cloud security and monitoring
- Cloud/Database migration



## TECH STACK

From our extensive knowledge of working mainly in the global market

We've gathered comprehensive knowledge in terms of modern frameworks and stacks to ensure the scalability of the projects.

Our R&D Department always prioritize the newest tech possible for your solutions



# OMNICHANNEL RETAIL OPERATIONS HUB

Built an AI-assisted customer operations stack that unified chat, order updates, and escalation workflows across web, social, and call-center channels. The project included intent routing, SLA tracking, and automated fulfillment handoff to reduce queue pressure during peak campaigns.

*-62% support workload*

*+28% ticket resolution speed*

*24/7 omnichannel coverage*





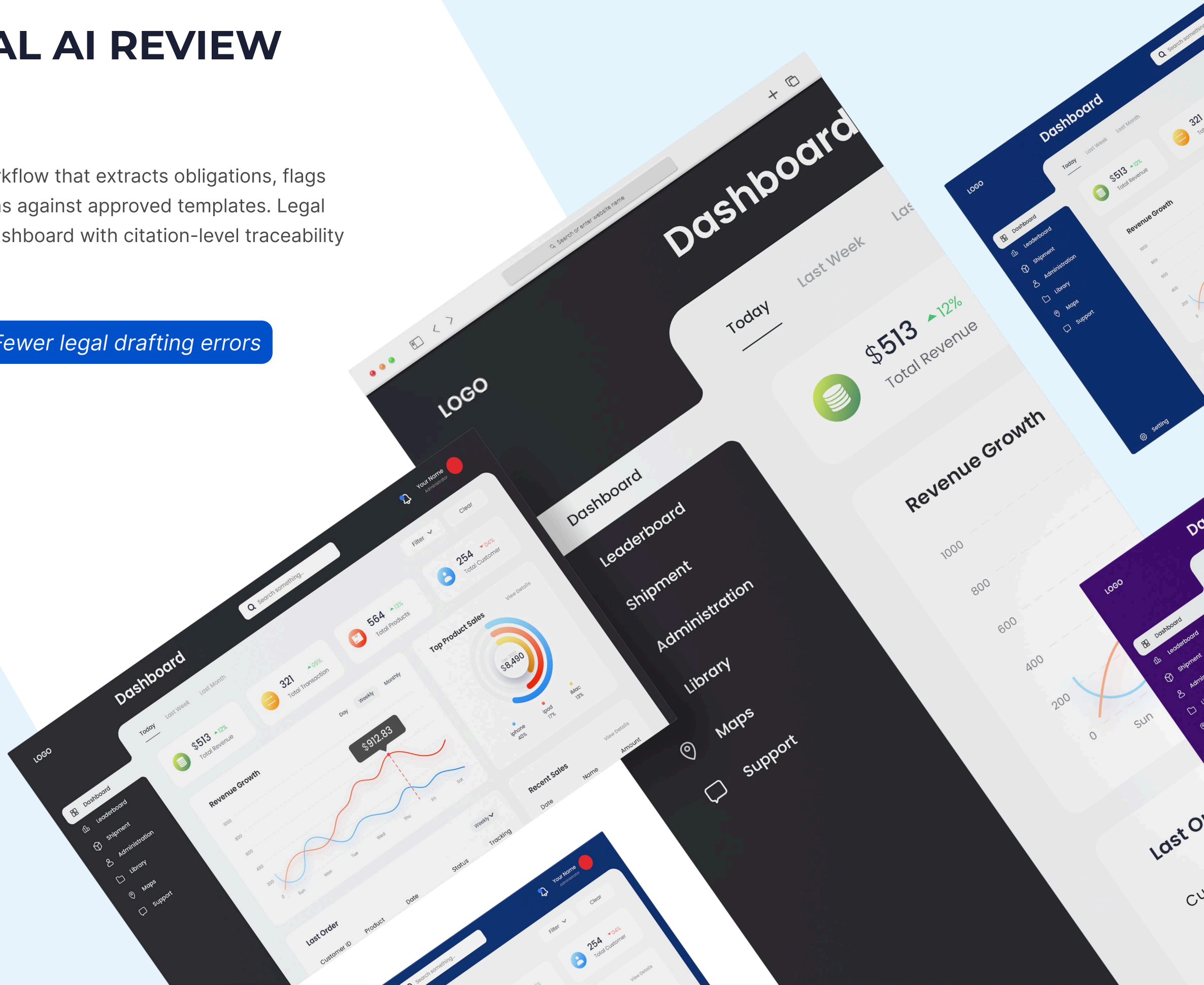
# INTERNAL LEGAL AI REVIEW PLATFORM

Delivered a contract intelligence workflow that extracts obligations, flags risky clauses, and compares revisions against approved templates. Legal teams gained a structured review dashboard with citation-level traceability for each recommendation.

-55% contract review time

Fewer legal drafting errors

Clause-level risk scoring





# INTELLIGENT LOGISTICS ORCHESTRATION

Implemented predictive ETA models and dispatch optimization to rebalance routes in real time. The solution integrated shipment events, depot constraints, and driver capacity to improve delivery reliability across the full distribution network.

-31% route cost

+24% on-time delivery

Real-time risk alerts





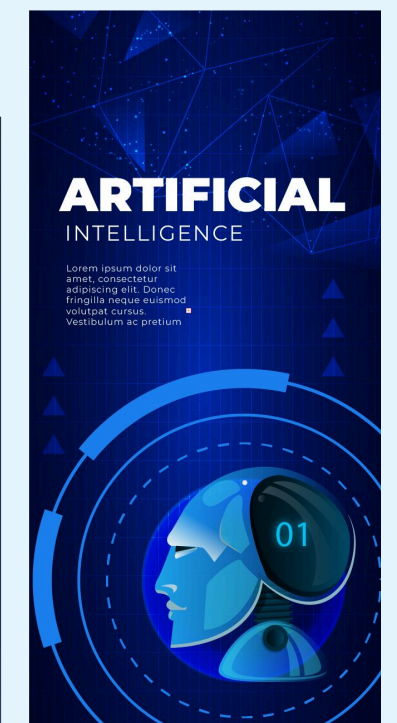
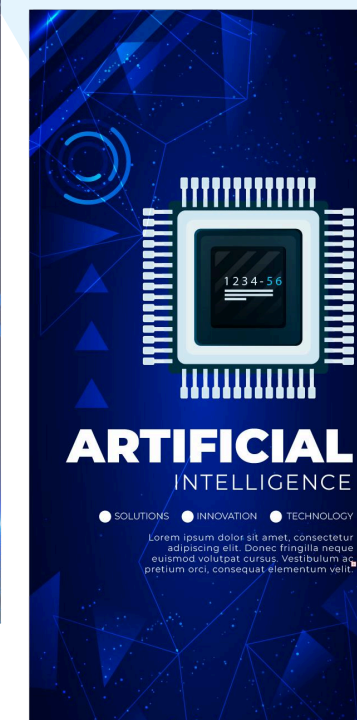
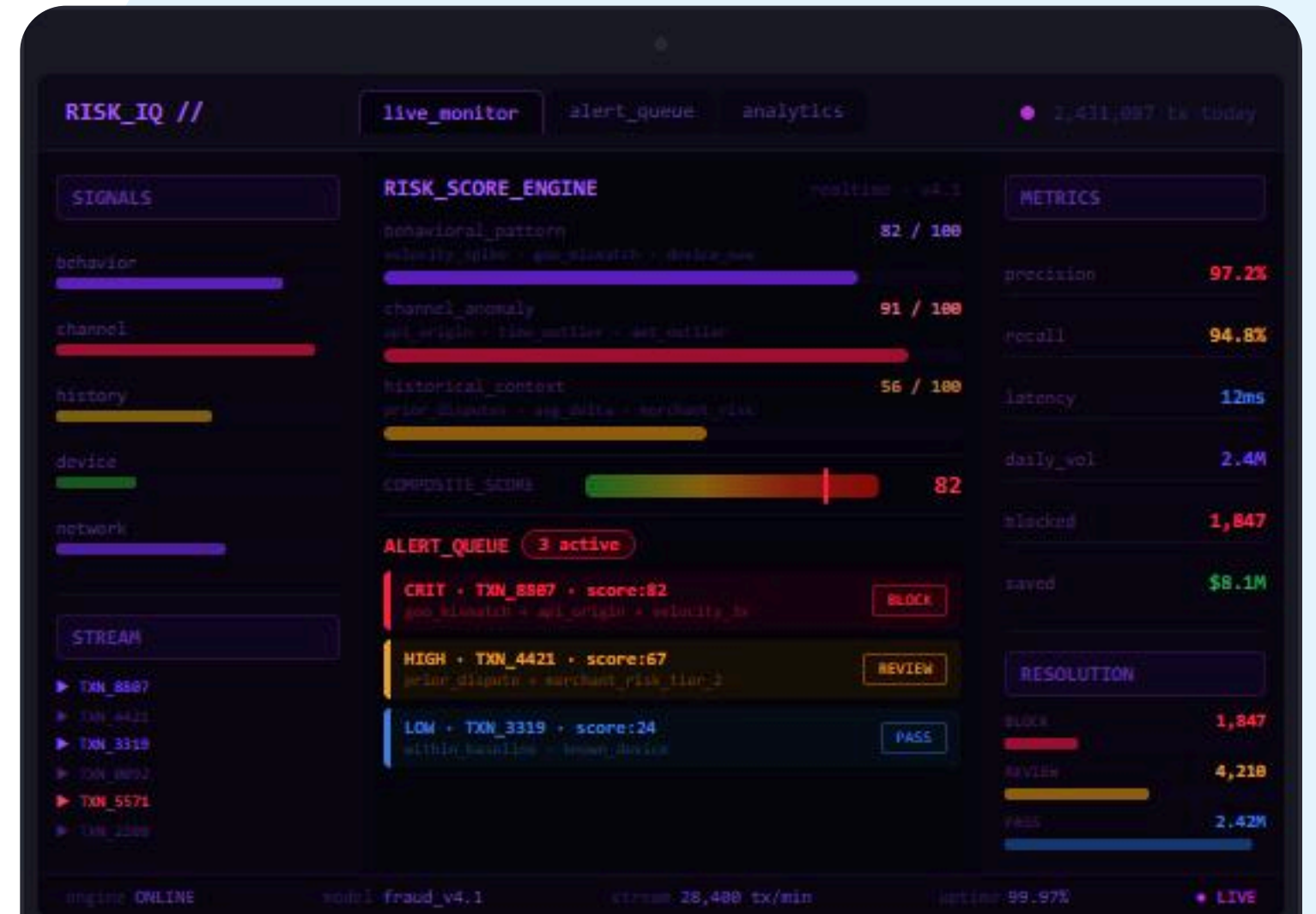
# AI TRANSACTION RISK INTELLIGENCE

Designed a real-time fraud detection layer that scores transactions by behavioral patterns, channel anomalies, and historical context. Risk teams received prioritized alerts with explainable signals to accelerate investigation and resolution.

99.9% detection accuracy

Lower false positives

Real-time investigation queue





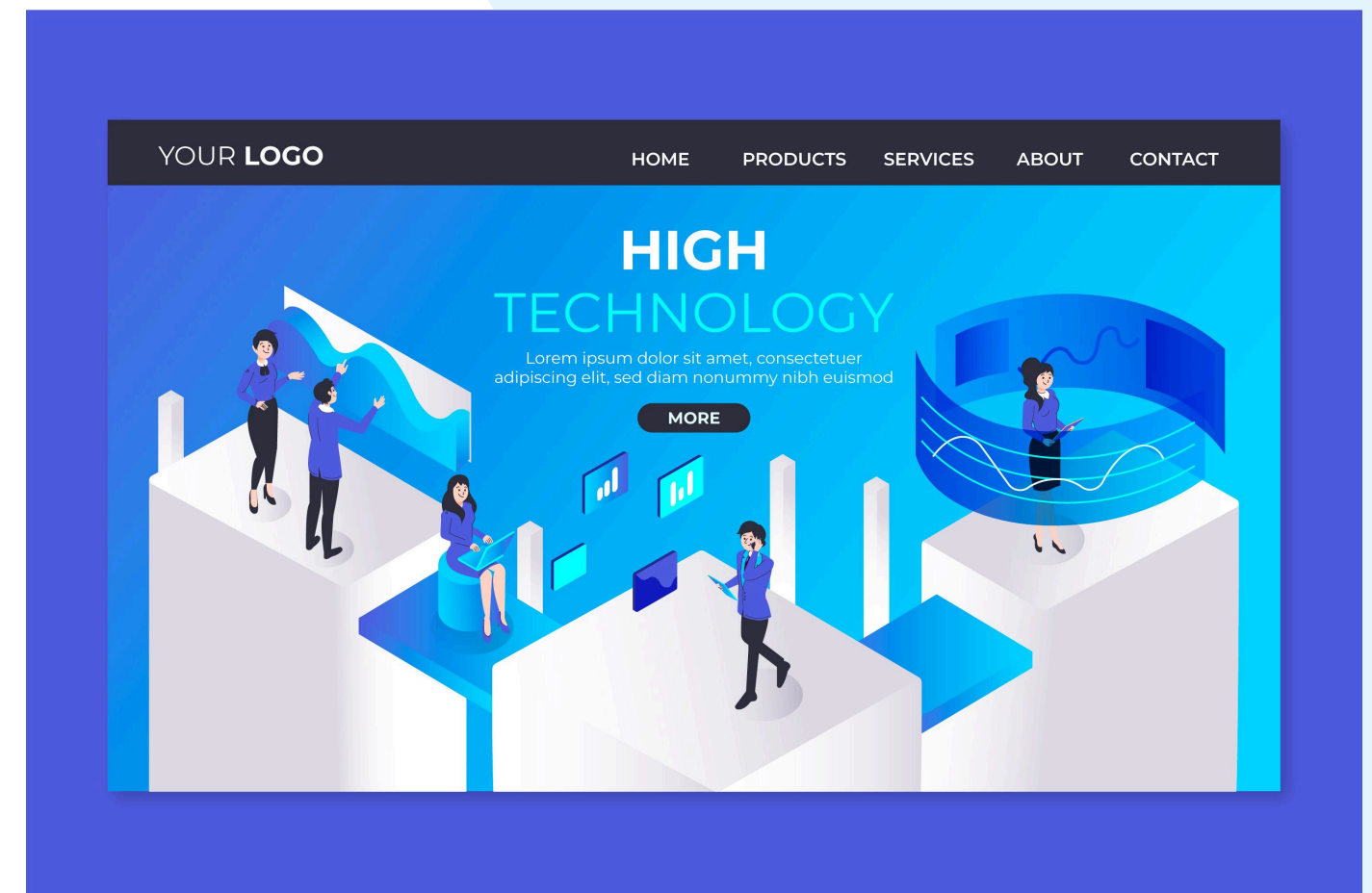
## B2B SAAS WITH EMBEDDED AI GATEWAY

Integrated enterprise AI capabilities into an existing B2B SaaS product with tenant-level governance, usage metering, and budget controls. Product teams launched AI features quickly without exposing sensitive customer data.

*Launched in 6 weeks*

*Higher product retention*

*Tenant-level cost governance*





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# THANKYOU

Horizon Of Limitless Advancements In Tech

A large, glowing blue graphic of the letters "AI" in a bold, sans-serif font. The letters are set against a background of a wireframe sphere composed of numerous thin, glowing blue lines and dots, suggesting a global network or data sphere. The overall aesthetic is futuristic and technological.